

TERMS AND CONDITIONS

The following terms and conditions represent the basis upon which driving lessons and courses are offered to you by Perfect Driving.

If you take driving lessons with Perfect Driving, you are assumed to have accepted these terms and conditions in their entirety.

MY OBLIGATIONS

I shall, at all times;

Use my reasonable endeavours to train You to a high standard, but shall not be responsible for any errors made by you;

Be professional and courteous towards you and other road users;

Act in accordance with the DVSA Code of Practice for Approved Driving Instructors and act in accordance with the law.

DRIVING INSTRUCTOR

I am a self-employed independent driving instructor and am not employed by a driving school; and

I am registered with the DVSA as an Approved Driving Instructor (ADI) and My ADI registration is up to date. I shall display My current DVSA ADI registration certificate in any vehicle that I use for a lesson, and I will ensure that ADI certificate is kept up to date at all times.

DRIVING LESSONS

You must be of legal age to drive and produce a valid UK/Northern Ireland provisional Category B driving licence.

Your photocard (or old style paper licence) must be supplied before your first lesson and always have your driving licence with you during lessons.

For motorway, Pass Plus or refresher lessons a full valid licence must be produced.

You must meet the minimum eye test requirements, which means you must be able to read a standard UK approved number plate at a minimum distance of 20 metres (67 feet). If you need to wear glasses or contact lenses in order to meet this requirement then by law you must wear them whenever you drive.

You must always wear any relevant prescribed glasses or contact lenses;

You must inform me of any medical conditions or prescribed medication which may affect Your driving ability.

If your instructor is going to be late for the lesson he will make every effort to inform you of the estimated time of arrival. If the delay is greater than 5 minutes this time will be credited and when possible the lesson will be extended by the time due – if this is not possible the extra time will be carried forward to the next suitable lesson. If you are late for your lesson, then that time will be lost. Your instructor will only wait for 10 minutes from the lesson starting time after that he will leave the area and you will be charged for your lesson.

PAYMENTS AND CANCELLATION

All payments for driving lessons can be made by bank transfer at least 24 hours before the lesson is due to start or by cash on the day. Lessons are charged on an hourly basis.

I will do everything possible to ensure that your lessons start and finish on time, but we reserve the right to cancel, postpone or change lesson lengths and start/finish times under certain circumstances (e.g., dangerous weather conditions, traffic disruption). In the event of postponement any fees paid in advance will be carried forward.

Instructor will cancel a lesson if it is suspected that the pupil may be unfit due to the effects of alcohol, drugs (prescribed or otherwise) or any other factor that would cause his/her driving to be dangerous or illegal. In such circumstances the full lesson fee will be payable.

If you need to cancel a lesson at least 24 hours notice is required. If less than 24 hours notice is given you will be charged for the missed lesson.

DRIVING TESTS

There is a minimum two hours charge for the use of an instructor car during the test.

Driving tests can be booked by you or by your instructor. Driving test bookings always take priority over other lessons. Therefore, your lesson may be postponed to allow for someone else's driving test and vice-versa. Changes to lesson bookings as a result of this will be notified immediately. Test appointments must be notified to your instructor as soon as they are known, otherwise the instructor cannot guarantee to provide a vehicle for the test.

Your driving instructor will ensure the test vehicle is fully roadworthy and complies with the legal requirements for taking driving tests. However, the instructor cannot be held responsible for vehicle failures that may occur during the test and is not liable for consequential loss.

In the interests of customer and public safety your instructor reserves the right to withhold the use of the instructor car for the test if, in their opinion, your driving is not up to test standard.

If Your test is cancelled by the DVSA giving you insufficient time to provide me with the required cancellation notice of a booking, you must still pay my fees for my time and/or the use of my vehicle.

VEHICLE & INSURANCE

I shall ensure that the tuition cars that I provide are fitted with dual controls, are fully roadworthy, taxed, have a valid MOT (where relevant), and are fully insured for the purposes of driving instruction.

During lessons, your instructor will make every effort to avoid damage to the car but during driving tests the examiner will not prevent you from hitting the kerb or causing other similar minor damage to the car.

Therefore damage caused by you whilst on test may be charged to you.

REFUNDS

You are entitled to cancel your prepaid tuition at any time (for the provisions relating to the cancellation of individual lessons please see above). If you have not taken any lesson(s) at the time of cancellation you will be entitled to a full refund of any amounts paid directly to me.

If you have taken lesson(s) at the time of cancellation you will not be eligible for a refund on any lessons taken

Refund of partial block booking will be made pro rata on any lessons not taken.

Refunds are only made via bank transfer and may take up to 7 working days to reach your account.

You cannot sell or transfer lessons to any other person, which have been purchased in your name.

PERFECT DRIVING

UPDATED: March 2024